

# HOW TO CHALLENGE YOUR FLOOD STATUS In Three Simple Steps

#### **STEP 1** Review Your MyFloodStatus Report

Start with an official Flood Determination Report from MyFloodStatus. Our reports will clearly identify the location of a habitable structure in relation to a Special Flood Hazard Area (SFHA), and include detailed, pinpoint accurate maps for visual verification.

## **STEP 2** Contact Our Experts

Got questions? Contact our Flood Resource Center. Our Certified Floodplain managers (CFMs) can review and explain the report, and advise on next steps available to you.

If a structure IS NOT located in an SFHA and has been misidentified by a mortgage or insurance company, our team can provide support, guidance and knowledge to help get an incorrect flood zone determination overturned.

If a structure IS located in an SFHA, our team can examine the data in detail and provide guidance on obtaining an Elevation Certificate (EC) and/or a Letter of Map Amendment (LOMA) if the potential to remove SFHA designation exists.

### **STEP 3** Order Additional Services

If an EC or LOMA are needed, our team can help. First, secure an elevation certificate from a licensed surveyor. We can then initiate your LOMA or eLOMA application using that EC and a copy of the most recently filed deed.

LOMA's and eLOMA's are processed outside of our system, carrying their own charges and time lines:

- LOMA application (6-8 weeks to process) \$150
- eLOMA application (1-10 business days) \$400

The experts from MyFloodStatus' Flood Resource Center will happily advise on next steps and costs.



Property address has been changed for privacy

## Contact Us to Learn More at 855-653-5663 or info@myfloodstatus.com



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